

POWER LIVING 
FLEX-ABLE™
XTREME HOSE

Please read the following important information about your new Flex-Able Hose.

- The Flex-Able Hose must be used with a sprayer or an on/off ball valve attached.
- The Flex-Able Hose is intended for outdoor use only; do not use the hose inside.
- Do not drink from the hose or use the hose to supply drinking water for humans or animals. An outdoor hose may be exposed to conditions that can be hazardous to human and animal health.
- Do not run hot water through the Flex-Able Hose.
- The Flex-Able Hose is a general outdoor water hose. Do not stretch the hose or use the hose for any purpose other than standard outdoor watering tasks.
- The Flex-Able Hose is intended to expand only with use of water. If stretched while drained, the hose can quickly retract and cause bodily harm. Do not stretch the hose.
- The Flex-Able Hose is intended to be drained after each use. Do not leave the hose under pressure when not in use. Drain the hose completely before storage and store indoors during extreme hot (above 120° F/49° C) or cold temperatures (below 20° F/-6.7° C). Do not leave the hose in the sun for extended periods of time.


CAUTION: Extreme caution should always be used when the hose is in a stretched and drained condition as the Flex-Able Hose retracts like a giant rubber band.

 **WARNING:** Do not allow children to play with or near the Flex-Able Hose.

Instructions for Use

1. Before use, ensure that all rubber washers are inserted into the coupling side of the hose and sprayer. **CAUTION:** Do not overtighten the couplings. Overtightening might damage the washer and coupling. Hand tighten to a snug fit. Do not use tools to tighten.
2. Attach the Flex-Able Hose to a spray nozzle or an on/off ball valve.
3. Attach the hose to an outside spigot. Gradually turn the water on and allow the hose to expand to full length. The Flex-Able Hose is now ready for watering tasks.
4. When finished, turn the water off at the spigot, squeeze the spray nozzle, and allow the water to drain. The hose will retract to its reduced size.

CAUTION: The hose is intended to retract when water is turned off. If hose is attached to an oscillating sprinkler, move the oscillating sprinkler and hose close to the spigot to allow the hose to retract freely.

 **WARNING:** Do not use hose with spiked sprinklers. The spike could dislodge and be propelled into people, animals, or objects, causing injuries and/or property damage.

Ground Sprinkler Application

1. Attach the sprinkler to the ball valve.
2. Turn the ball valve to off.
3. Turn the water on and allow the hose to fully expand.
4. Place the sprinkler in the desired location. Make sure the sprinkler is not facing you or others when you turn the ball valve on.

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90-Day Money-Back Guarantee

The Power Living Flex-Able Xtreme Hose is covered by a 90-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

Replacement Guarantee Policy

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the appliance to us. In the event a replacement appliance is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement appliance or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the appliance with one of equal or greater value.

Return Policy

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return your product to the address

provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product. You can locate your order number at www.customerstatus.com. You can call customer service at 973-287-5160 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package.

Send the product to the following return address:

Power Living Flex-Able Xtreme Hose
Tristar Products
500 Returns Road
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 973-287-5160.

Refund

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable.

This product has been manufactured to the highest standards. Should you have any questions, our friendly customer service staff is here to help you.

Visit us at tristarcares.com or scan this QR code with your smartphone or tablet:



To contact us, email us at info@tvcustomerinfo.com or call us at 973-287-5160

For California Residents



WARNING: This product can expose you to Di(2-ethylhexyl)phthalate, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.



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Ragner U.S. Patent No. 7,549,448
and other patents pending.

Illegal for potable use
and not anticipated to be used for
human or animal consumption.